
QUALIFICATION APPROACH & PLAN - ANNEX 4: PROCESS FOR PARTICIPANTS THAT DO NOT COMPLETE MHHS QUALIFICATION WITHIN THE REQUIRED TIMESCALES

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1. Requirement to Complete Qualification

1.1 BSC Section C states there is a requirement for MHHS Participants to complete MHHS Qualification. This Annex sets out the Impact of this requirement on Participant Roles and provides the process Code Bodies will follow.

1.2 BSC Section C 12.12.6:

Those Parties and Party Agents required by the MHHS Qualification Plan to undertake MHHS Qualification must comply with the MHHS Qualification Plan. No Party or Party Agent will be able to participate in market-wide, half-hourly Settlement until it has successfully completed such MHHS Qualification. Failure to complete such MHHS Qualification by the date set out in the MHHS Qualification Plan shall result in the Party not being able to become a Registrant for Metering Systems for which it is not already a Registrant until it has completed MHHS Qualification.

1.3 This provision sets out three requirements for consideration by Code Bodies:

- The need to set out clear timescales within the MHHS Qualification Approach and Plan and ensure participants are aware of these.
- To ensure that participants that do not complete MHHS Qualification by do not participate in MHHS until MHHS Qualification is completed.
- To ensure Suppliers (Registrants) that do not complete MHHS Qualification by Milestone 14 do not become a Registrant for any Metering Systems they are not already responsible for.

1.4 The BSC goes on to state in Section C 12.12.7:

Each MHHS Participant is responsible for ensuring that its agents, employees, service providers and other contractors (including its Party Agents) undertake the activities necessary to enable such MHHS Participant to comply with its obligations as an MHHS Participant. Lack of co-operation from such third parties shall not excuse delays or failures on the part of an MHHS Participant.

2. Impact of for Participant Roles

Role	Applicable Timescales	Non participation in MHHS if Qualification not completed	Cessation of ability for Suppliers to register Metering Systems
LDSOs (including SMRA and UMSO)	Existing LDSOs are expected to undertake MHHS Qualification during SIT ¹ if they have volunteered or during the Non-SIT LDSO Qualification phase ² .	As the LDSO, SMRA and UMSO roles are integral for the operation of the rest of the market our assumption is that the MHHS will ensure that all existing LDSOs have completed MHHS Qualification prior to M11/M12 (the start of migration).	This restriction does not apply to LDSOs
IDNOs	New entrant IDNOs that are too late to join the Non-SIT LDSO Qualification phase but wish to qualify prior to M15 will need to join the main phase of MHHS Qualification execution ³ . If they have not completed MHHS Qualification within that phase, they will need to complete it within the enduring Qualification process.	New entrant IDNOs will not be able to operate in MHHS arrangements if they have not completed MHHS Qualification.	This restriction does not apply to LDSOs
Suppliers	<p>Existing Suppliers and any new Suppliers that wish to qualify ahead of or during the migration period are expected to undertake MHHS Qualification during SIT if they have volunteered or during the main MHHS Qualification phase.</p> <p>Existing Suppliers must have completed MHHS Qualification for Milestone 14 (M14) "All Suppliers must be able to access MPANs under the new TOM".</p> <p>If new Suppliers, not yet in the market, have not completed MHHS Qualification by M14, they will need to finalise their</p>	<p>Suppliers will not be able to operate in MHHS arrangements if they have not completed MHHS Qualification.</p> <p>Their MPIDs will be suspended from completing registrations in Central Switching Service (CSS), therefore they will not be able to register new MSIDs.</p>	<p>This restriction applies to Suppliers. Please see 'Detailed Process' Section for more details.</p> <p>For clarity, Suppliers will be prevented from registering new MSIDs in legacy as well as new MHHS arrangements, as per the BSC obligation.</p>

¹ SIT is currently planned to take place between November 2023 and February 2025.

² The Non-SIT LDSO Qualification phase is expected to take place between July 2024 and February 2025.

³ The main phase of Qualification execution is expected to take place between January 2025 and February 2026 across four waves.

Role	Applicable Timescales	Non participation in MHHS if Qualification not completed	Cessation of ability for Suppliers to register Metering Systems
	Qualification within the enduring Qualification process.		
Data Services (all types)	<p>Participants currently operating as Data Collectors (as known in previous arrangements) and any new Data Services (as known in MHHS arrangements) that wish to qualify ahead of or during the migration period are expected to undertake MHHS Qualification during SIT if they have volunteered or during the main MHHS Qualification phase.</p> <p>If new Data Services have not completed MHHS Qualification by M14, they will need to finalise their Qualification within the enduring Qualification process.</p>	Data Services will not be able to operate in MHHS arrangements if they have not completed MHHS Qualification.	This restriction does not apply to Data Services, as it is a Supplier who acts as Registrant; however, it is worth noting that Suppliers will not be able to appoint a Data Service until it is MHHS Qualified, completed Service Activation, and added to Industry Standing Data. Suppliers will need to appoint a Data Service to all MSIDs by M15 to complete migration.
Metering Services (MEM) (Advanced and Smart)	<p>Participants currently operating as a MEM and any new MEM that wish to qualify ahead of or during the migration period are expected to undertake MHHS Qualification during SIT if they have volunteered or during the main MHHS Qualification phase.</p> <p>If a new MEM has not completed MHHS Qualification by M14, they will need to finalise their Qualification within the enduring Qualification process.</p>	MEMs will not be able to operate in MHHS arrangements if they have not completed MHHS Qualification.	This restriction does not apply to MEMs as it is a Supplier who acts as Registrant, however, it is worth noting that Suppliers will not be able to appoint a MEM until it is MHHS Qualified for MHHS, completed Service Activation, and added to Industry Standing Data. Suppliers will need to appoint a MEM to all MSIDs by M15 to complete migration.

3. Detailed Process

Ref	When	Action	From	To	Information Required
1	6 months prior to the end of the MHHS Qualification phase at M14	Remind all participants that have yet to MHHS Qualify that if they fail to complete MHHS Qualification they will be unable to operate within the MHHS arrangements and remind participants that unqualified Suppliers would also be unable to register new MSIDs	BSCCo	Participants that have not yet completed MHHS Qualification	Reminder of C12.12.6 and 12.12.7 requirements by email to participants that have not yet completed MHHS Qualification By email
2	At a point sufficiently in advance of M14 to allow consideration by Ofgem, e.g. 2 months	Notify Ofgem whether there are any material issues with Central System, Code Body or MHHSP issues during the MHHS Qualification phase that could be considered to impact Programme Parties' ability to hit M14	Code Bodies: BSCCo RECCo MHHSP	Ofgem Programme Participants	Notification of Central System, Code Body or MHHSP issues which have resulted in failure for participants to MHHS Qualify By email
3	At the end of the MHHS Qualification phase at M14 and if there have not been Central System, Code Body or MHHSP issues during the MHHS Qualification phase	Contact all participants that have not completed MHHS Qualification to inform them that they are unable to operate within the MHHS arrangements and those participants who wish to conclude Qualification through the enduring process must contact Code Bodies to agree the process. In the case of Suppliers, inform them that action will be taken to restrict their registration of further MSIDs	Code Bodies: BSCCo RECCo	All unqualified Programme Participants	Information set out in the action column and providing a deadline of 5WDs to confirm intentions and agree the process from the date the email was sent By email
4	Within 1WD of 3	BSCCo requests REC Code Manager revokes Supplier's ability to register further MSIDs	BSCCo	REC Code Manager	Details of Suppliers who should no longer be permitted to register MSIDs
5	Within 2WDs of 4	Take action to prevent Suppliers notified in 3 from registering Metering Systems and	REC Code Manager	BSCCo	Confirmation that Suppliers notified in 3 are no longer

Ref	When	Action	From	To	Information Required
		provide notification to BSCCo			permitted to register MSIDs
6	Within 5WDs of 5	Inform Suppliers notified in 3 that they are no longer able to register MSIDs in accordance with Section C 12.12.6 of the BSC and ask them to confirm whether they wish to continue Qualification via the enduring process or understand next steps	BSCCo	Suppliers notified in 3 CC RECCo Ofgem MHHS	Information set out in the action column and providing a deadline of 5WDs, to confirm whether they wish to complete Qualification via the enduring process, from the date the email was sent By email
7	Suppliers that have chosen to join enduring Qualification process successfully complete it	Confirm completion of successful Qualification and request restriction on registration of MSIDs is lifted	BSCCo	REC Code Manager CC Ofgem	Information set out in the action column with details of relevant Suppliers By email
8	Within 2WDs of 7	Confirm restriction on registration of MSIDs has been lifted	REC Code Manager	BSCCo	Information set out in the action column with details of relevant Suppliers By email
9	Within 5WDs of 8	Confirm requirements of Section C 12.12.6 of the BSC have been met and restriction on registration of MSIDs has been lifted	BSCCo	Supplier RECCo MHHS CC Ofgem	Information set out in the action column with details of relevant Suppliers By email